

Military School-Age (MSA) Credential Renewal Amnesty Program Frequently Asked Questions (FAQ)



What is the MSA Renewal Amnesty Program?

The MSA Renewal Amnesty program is a limited-time opportunity for candidates to renew their expired MSA credential. Anyone with a credential expiration date as far back as January 1, 2013, is eligible to renew under this program.

How long will this program run?

December 1, 2022, to June 30, 2023 (11:59 p.m. ET-USA).

Why should I renew now after so many years?

Army CY5 recognizes the importance for CY5 professionals to demonstrate their commitment to professionalism and quality programming for military youth. The Renewal Amnesty Program is one way for MSA credentialed professionals to demonstrate they are willing to go above and beyond required professional development.

I no longer work in the school-age field but would like to renew my credential. Can I still renew?

Even if you no longer work in the school age field, you can still renew your credential if you are able to fulfill all the renewal requirements. This will require you to make arrangements to work/volunteer working with youth in out-of-school programs. Your work with youth must be current (within the past 12 months).

Can I receive an extension if I will not meet all the renewal requirements June 30, 2023?

The MSA Renewal Amnesty Program ends on June 30, 2023 (11:59 p.m. ET-USA). No exceptions or extensions will be granted.

How old can my training be?

Training must have been taken after the issue date of the most current credential but cannot be older than three years old (whichever is the least amount of time).

Training taken prior to January 1, 2019 for the MSA renewal amnesty will not be accepted under any circumstances.

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Can my training be waived?

None of the renewal requirements can be waived. In order to renew under the MSA Renewal Amnesty Program, you must meet all current renewal requirements. (See Renewal Procedures Guide).

Where can I obtain the MSA renewal information and documentation to prepare my renewal?

You may obtain all MSA renewal information and documentation online. All documentation is free and available for downloading.

Where do I send my renewal information?

Please send your renewal documentation to: Council MSA Coordinator at msarenewal@cdacouncil.org.

Why can I only apply via email when in the past I was able to apply via paper?

To be eligible to participate in the MSA Renewal Amnesty you must apply via email only. The process is faster, easier, and more efficient. By limiting the MSA Renewal Amnesty Program to email submissions only, the Council can provide better customer service to the MSA community.

What is the processing timeframe for my renewal application?

Processing time is usually 5–7 business days but can take up to ten business days. Applications are processed in the order they are received. Processing times may vary and are dependent on many variables, including volume of applications received. We anticipate that the MSA Renewal Amnesty Program will cause an increase in renewal applications.